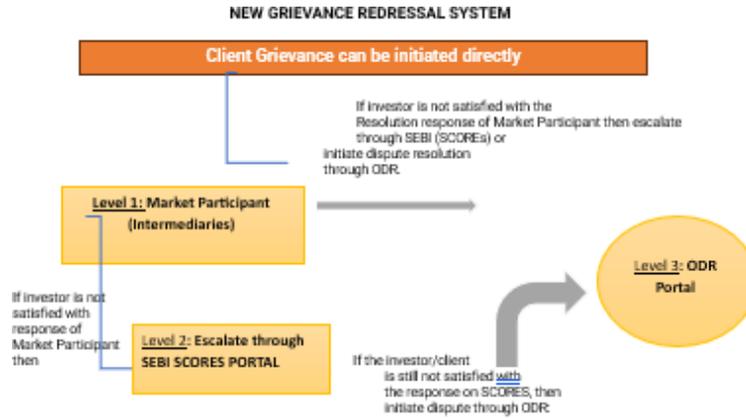


Para 5(2) of Investor Charter

Illustration of New Grievance Redressal System 10



Stages of resolution of dispute through ODR?

